

The logo for 'sacro' is displayed in white lowercase letters on a black arrow-shaped background pointing to the right. The background of the entire page is yellow with several large, colorful arrows (teal, orange, pink) pointing in various directions.

# Aberdeenshire Additional Supports Needs Mediation Service

Resolving Conflicts and Enhancing  
Support

## Services Offered

### Conflict Resolution

Mediation to resolve  
conflicts related to  
additional support  
needs

### Collaborative Solutions

Facilitation of  
collaborative solutions  
between individuals and  
support providers

## Why choose our mediation service?

1

### Experienced Mediators

Our team consists of  
skilled and trained  
mediators with  
expertise in additional  
support needs  
education

2

### Neutral and Impartial

We provide a  
neutral and  
impartial space  
for all parties  
involved

3

### Confidential and Safe

Your privacy and  
confidentiality  
are our top  
priorities

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## How it works

### Contact Us

Reach out to our Mediation Service via your education department to discuss your situation

### Assessment

Our team will assess the nature of the conflict and suitability for this to be progressed to mediation

### Mediation

We will schedule a mediation session with trained mediators to explore resolutions

### Agreement

Facilitation of a mutually agreed-upon solution that meets everyone's needs